



WELCOME TO THE VILLAGE OF ASHMORE!

If you need assistance, please contact Clerk Jackie Freezeland at 349-8332 or clerk@ashmore.gov

Hours: Mon-Wed & Fri 8:00 a.m.–2:00 p.m.

(closed Thu, weekends, & Federal Holidays)

Like us on Facebook to receive important updates and reminders.

WATER SERVICE

Deposits: There is a \$60.00 deposit required for water service connection. Please contact the Village Clerk if you are moving in or out of town. Your deposit is refundable when you discontinue service, providing all of your water bills have been paid.

2024 Water Rates: In-town rates: \$26.00 monthly minimum includes 2,000 gallons per billing cycle, plus \$0.0134 per additional gallon during the billing cycle. Out-of-town rate: \$33.60 monthly minimum includes 2,000 gallons per billing cycle, plus \$0.0173 per additional gallon during the billing cycle. Bulk Water: A bulk water dispenser is located on the side of the fire department building, southwest corner of Illinois and Linden Streets. It operates using quarters, and dispenses approx. 16-17 gallons per quarter (roughly \$15.00 per 1,000 gallons). Those needing larger quantities of water may contact the Ashmore Fire Department at 549-2841.

2025 Water Rates: In-town rates: \$26.80 monthly minimum includes 2,000 gallons per billing cycle, plus \$0.0134 per additional gallon during the billing cycle. Out-of-town rate: \$34.60 monthly minimum includes 2,000 gallons per billing cycle, plus \$0.0173 per additional gallon during the billing cycle.

Water Rates are reviewed annually by the Board and are typically increased incrementally at the first of each year. Please check with the Village Office for actual or anticipated changes in Water Rates.

Billing Cycle: Water bills are mailed around the 1st of each month. Payment is due by the 15th in order to avoid a 10% late charge. Non-payment will result in a \$25.00 fee and the disconnection of water service.

Water Payments:

Physical Payments: Water payments may be made at the Municipal Office or in the depository on the *east* side of Prospect Bank. Please **do not** leave your water payment in the bank's night depository on the north side.

24/7 Pay-By-Phone: 217-335-4436

Credit Card: Credit card payments are accepted in-person, by phone at 217-335-4436, or online at ashmore.gov/payment-options (click "Pay Your Bill Now;" processing fees apply).

Auto-Pay: If you would like to sign up for the Auto-Pay Bank Debit Program (ACH) for water bill payments, please complete the Auto-Pay Agreement form and return it to the Village Clerk.

NEW RESIDENT RESOURCES

Additional information about electricity/gas, trash, internet, phone, schools, and medical services can be found on our website at ashmore.gov/new-resident-resources.

ASHMORE POST OFFICE – 103 W Ashmore St – 217-349-8331

ASHMORE ELEMENTARY SCHOOL – 313 S Ohio St – 217-349-3000

Charleston Community Unit School District #1 – 410 W Polk Ave, Charleston – 217-639-1018

DISASTER AND EMERGENCY SITUATIONS

DIAL 911 FOR EMERGENCY ASSISTANCE

Ashmore does not have a police department. The Village falls in the jurisdiction of the Coles County Sheriff's Office located at 701 7th St in Charleston. Dial 911 for emergencies or dial 345-0060 for non-emergencies.

Ashmore Fire Protection District, located on Illinois St one block south of Rt. 16, is the sole fire station in Ashmore Township, protecting 54 square miles, including over 1300 residents. AFD is 100% volunteers. Anyone interested in volunteering may contact Chief Clay Berner at 349-8889.

In the event of a major emergency or disaster, the Ashmore Municipal Office phone will be manned for general questions and to handle non-emergency assistance, 217-349-8332. After hours urgent matters: 888-342-8039

The Community Center will be opened as an emergency shelter if needed. Notification will be posted on the Village of Ashmore Facebook page.

PARK AND GYM RESERVATIONS

Park Reservations: Call the Clerk's Office: 349-8332. There is a \$10 deposit for the restroom key.

Community Center Reservations: Call Carol Bradford: 349-8472

Facilities are free for residents to use. Reservations are required and donations are welcome.

PARKING ORDINANCES

Parking is prohibited within 25 feet of an intersection, in alleys, in front or side yards, or in any way that might cause a fire hazard, obstruct an exit of a building, or obstruct the flow of traffic on streets, sidewalks, or public right-of-ways. Parking on streets is prohibited when snow/ice accumulation is 2" or more. Tractors, tractor-trailers, and semitrailers are prohibited from parking anywhere for more than 30 minutes.

PROPERTY MAINTENANCE ORDINANCES

Weeds, grass, and other growth must not exceed 8" tall (does not apply to ornamental hedges or beautification landscaping). No structures, vehicles, trees, or shrubs are permitted within 25' of an intersection. All visible vehicles must be operable and currently licensed. Junk, rubbish, debris, and garbage must not be visible from the street nor from adjacent properties. Residents who are in violation of these ordinances will be notified and given 10 days to abate. Complaints should be submitted to the Municipal Office.

NON-HIGHWAY VEHICLES MUST HAVE PERMITS

Gators, golf carts, and other vehicles not designed for driving in streets must have a valid permit. Permits are available through the Village Clerk for \$25 (\$50 for out-of-town residents) and are valid for one year. Ashmore NHV Permits are also valid within the corporate limits of Kansas, Oakland, and Westfield.

Permits are also required for construction, soliciting, business/commercial activity, or raffles.

ANIMAL CONTROL ORDINANCES

No residence may keep more than 5 dogs and/or 5 cats. Dogs must be leashed any time they leave their owner's property. Pet owners are responsible for noisy, dangerous, and diseased animals as well as animal excrement. Animal cruelty will not be tolerated. All animal concerns are handled through the Coles County Animal Shelter (345-4112).

VILLAGE BOARD MEETINGS AND COMMITTEES

Ashmore is a non-home-ruled municipality, governed by a Village President and 6 elected trustees.

Additionally, Ashmore employs an appointed Clerk, Treasurer, Superintendent and Assistant, and Gym Curator.

Regular meetings are held on the 4th Tuesday of each month at 6:00 p.m., in the Municipal Office.

Complete ordinances or additional questions may be directed to the Municipal Office.

PLEASE HELP KEEP OUR COMMUNITY SAFE AND CLEAN!